LIFETIME GUARANTEE

This guarantee certifies that all blu™ branded ironmongery is manufactured from grade 316 stainless steel and is guaranteed against any mechanical defect or surface corrosion.

Conditions

- The product must be maintained and cleaned on a 6-monthly basis or on a monthly basis in aggressive environments in accordance with blu™ ‘Care, Maintenance and Cleaning’ instructions.
- The product only will be replaced, no consequential costs or fitting charges will be considered.

Procedure

1. Any defect must be reported immediately with an image of the defective part to research&development@coastal-group.com
2. Questionnaire will be sent to the client for completion
3. Case assessed by R&D and replacement agreed at their discretion.